



Confederation of Tourism and Hospitality (CTH)
Diploma in Hotel Management
Examination Timetable
21-25 September 2009

PLEASE NOTE: Exams take place at **International Students House (ISH)** or **Parliament House (PH)**. Candidates should assemble at the exam venue at least **15 minutes before** the exam starts. You must bring along your **WLC and CTH student cards**.

Exam paper	Date	Start time	Venue	Duration
Food and Beverage Operations (DHM102)	Monday 21 September	9.30 am	ISH	2 ½ hours
Hospitality Finance (DHM142)	Monday 21 September	1.30 pm	ISH	2 ½ hours
Food Hygiene, Health and Safety (DHM112)	Tuesday 22 September	9.30 am	ISH	2 ½ hours
Facilities and Accommodation Operations (DHM132)	Tuesday 22 September	1.30 pm	ISH	2 ½ hours
The Tourism Industry (DHM172)	Wednesday 23 September	9.30 am	ISH	2 ½ hours
Front Office Operations (DHM122)	Wednesday 23 September	1.30 pm	ISH	2 ½ hours
The Global Hospitality Industry (DHM192)	Thursday 24 September	9.30 am	ISH	2 ½ hours
Introduction to Business Operations (DHM152)	Thursday 24 September	1.30 pm	ISH	2 ½ hours
Marketing (DHM162)	Friday 25 September	9.30 am	ISH	2 ½ hours
Business Computing (DHM182)	Friday 25 September	1.30pm	PH	2 ½ hours

BRIEF SUMMARY OF EXAMINATION REGULATIONS

(The complete set of regulations can be viewed upon request)

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| <ul style="list-style-type: none"> ✓ ALLOWED ✓ Pens (black or blue ink only) ✓ Pencils (for graphs or diagrams only) ✓ Ruler ✓ Eraser (but not Tippex) ✓ Pencil sharpener ✓ Calculator (subject to inspection) | <ul style="list-style-type: none"> × NOT ALLOWED × Mobile phones, PDAs, MP3 players etc. × Bags must be left at the back of the examination room × Food or drink, except for a small bottle of still water × Books, notes or paper |
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DURING THE EXAM...

- There must be no talking or communication between candidates
- Borrowing of stationery from other candidates is not permitted
- If you wish to ask a question, raise your hand and wait for an invigilator to come to you
- Answer books and relevant stationery will be provided
- Candidates may not leave the room in the first 30 or the last 15 minutes
- The invigilator reserves the right to refuse admission to anyone who arrives late without prior arrangement
- Anyone behaving in a disruptive or abusive manner will be asked to leave the examination room

If you have any questions about this timetable, or the exam, please contact the Examinations Officer or Student Services as soon as possible.

International Students' House

229 Great Portland Street

London

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